



## Legal Considerations

For the purposes of this document, the terms Client, Pet Parent, and Customer are synonymous with the person contracting services for one or more domestic animals.

- A **signed Service Request** must be provided to your sitter before service is provided for any period.
- Full payment is due at time of the first visit. A \$5 per visit late charge will be assessed to service that is not paid in advance.
- There will be a **\$20 service charge** for each returned check.
- All clients must give a 24 hour notice of cancellation of services in order to not be responsible for the payment of that reserved service.
- In the event that the client has scheduled pet sitting services and may return home early for any reason they must give a 24 hour notice. However, they will be responsible for any visits that fall within the 24 hour period. Any remaining deposit will be credited to your account,
- Peace of Mind Pet Sitters is not responsible for damage to the home beyond the control of the Pet Sitter. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, the company will attempt to contact the customer and then the emergency contact before making a subjective decision on dealing with the problem. All repairs and related fees (including Special Service emergency service time and coordination fees) will be paid by the client, or fully reimbursed to Peace of Mind Pet Sitters within 14 days.
- Peace of Mind Pet Sitters is not responsible for any damage to property of the client or others unless such damage is caused by the negligent act of the Pet Sitter. Peace of Mind Pet Sitters agrees to remain fully insured through PSA (Pet Sitters Association, LLC) or a comparable entity, including optional Special Property Endorsement (protects against theft, breakage, etc as caused by an employee) or bonding. Peace of Mind Pet Sitters accepts no responsibility for security of the premises or loss if other individuals have access to a client's home, or if the home is not properly secured.
- At the time that service is booked, The Pet Parent will notify pet sitter of everyone who has been granted access to the home during the service period. All other individuals that visit the home will leave a log of their visit.
- Peace of Mind Pet Sitters is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. Pet Parent agrees to secure home prior to leaving the premises. Peace of Mind Pet Sitters will re-secure the home to the best of its ability at the end of each visit. While keys are in the possession of a Pet Sitter, they will be either on the Sitter's physical person, or be properly stored at an undisclosed location. Peace of Mind Pet Sitters subscribes to insurance coverage through PSA for lost key lock replacements.
- Pet Parent must have legal rights to place the animals in the care of Pet Sitters, Kennels, and Veterinary Clinics. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s).
- The terms of this document apply to all the pets companioned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.
- Pet Parent is responsible for pet-proofing house and yard, and the security fences/gates/latches. Peace of Mind Pet Sitters will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors.

- Peace of Mind Pet Sitters is authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the client, from any veterinarian as chosen by the sitter. However, the company is not responsible for the health/well being of the animal.
- Pet Parent is responsible for supplying the necessary, safety equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc...) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash, pooper-scoopers, litter boxes, food, cleaning supplies, medicines, pet food, and cat litter. Pet Parent authorizes any purchases necessary for the satisfactory performance of duties. Pet Parent agrees to be responsible for the payment of such items, as well as service fees for obtaining items, and will reimburse Peace of Mind Pet Sitters within 14 days for all purchases made.
- Pet Parent will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend Peace of Mind Pet Sitters, in the event of a claim by any person injured by the Pet.
- It is suggested that arrangements be made with someone to evacuate your pets in case of a disaster or weather related event/crisis/"Code Red". Peace of Mind Pet Sitters will definitely try to see to your pets safety/care should such events occur, but cannot guarantee it.
- This contract permits Peace of Mind Pet Sitters to accept all future telephone, online, mail or email reservations and provide service without additional signed legal considerations agreements.
- Peace of Mind Pet Sitters may use their discretion to stop and end service at any time that a pet poses a danger to the safety or health of itself, other pets, other people, or the Pet Sitter. If concerns prevent the Pet Sitter from continuing for a pet, the Pet Parent authorizes the pet to be placed in a kennel, or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability, are to be the responsibility of the pet parent.
- Peace of Mind Pet Sitters agrees to provide agreed upon services in a manner that is trustworthy, caring and dependable. In consideration of the services as an express condition thereof, the client expressly relinquishes any and all claims against the company and its employees, except those arising from negligence. Claims of negligence that involve a hired Independent Contractor, hired by Peace of Mind Pet Sitters, will be the responsibility of the Independent Contractor and the company they represent. All hired Independent Contractors are required to carry liability insurance with optional coverage or bonding through a reputable company.
- Client agrees to discuss any concerns with Peace of Mind Pet Sitters within 24 hours of return after service.
- This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. Client agrees to any future Peace of Mind Pet Sitters term changes relayed verbally to the client, mailed or emailed in writing to the client, or posted on our website under the heading Terms .
- The Pet Parent states that he/she as read this agreement in its entirety and fully understands and accepts its terms and conditions.

Client/Pet Parent Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_